

13<sup>th</sup> October, 2021

The Secretary BSE Ltd. Corporate Relationship Dept., 14<sup>th</sup> floor, P. J. Tower, Dalal Street, Fort Mumbai - 400 001 **Stock Code – 500331**  The Secretary National Stock Exchange of India Ltd. Exchange Plaza, Plot no. C/1, G Block, Bandra-Kurla Complex, Bandra (E), Mumbai - 400 051 **Stock Code - PIDILITIND** 

Dear Sir,

Pursuant to Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 we give below a statement giving details of Investor Complaints as required for the quarter ended 30.09.2021:

Sr. No.	Particulars	No. of Complaints
1	Pending at the beginning of the quarter	0
2	Received during the quarter	5
3	Disposed off during the quarter	4
4	Remaining unresolved at the end of the quarter	1

Out of 3 complaints received from shareholder(s) through SCORES, 1 complaint was regarding non receipt of dividend and 1 complaint was regarding issue of duplicate share certificates and transmission of shares. Both have been replied to the shareholder(s) and hence stands resolved. 1 complaint was regarding issue of duplicate share certificates for the shares already transferred to IEPF, which has been replied to, however the same is pending with SEBI, hence shown as unresolved at the end of the quarter.

1 complaint received from a shareholder through NSE regarding non receipt of dividend has been replied to and hence stands resolved.

1 complaint received from a shareholder through BSE regarding non receipt of Annual Report has been replied to and hence stands resolved.

Thanking You, Yours faithfully,

For Pidilite Industries Limited

Manisha Shetty Additional Company Secretary

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