

15<sup>th</sup> January, 2021

The Secretary BSE Ltd. Corporate Relationship Dept., 14<sup>th</sup> floor, P. J. Tower, Dalal Street, Fort Mumbai - 400 001 **Stock Code – 500331**  The Secretary National Stock Exchange of India Ltd. Exchange Plaza, Plot no. C/1, G Block, Bandra-Kurla Complex, Bandra (E), Mumbai - 400 051 **Stock Code - PIDILITIND** 

Dear Sir,

Pursuant to Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 we give below a statement giving details of Investor Complaints as required for the quarter ended 31.12.2020:

Sr. No.	Particulars	No. of Complaints
1	Pending at the beginning of the quarter	0
2	Received during the quarter	3
3	Disposed off during the quarter	3
4	Remaining unresolved at the end of the quarter	0

\* 1 complaint was received from a shareholder through National Stock Exchange of India Ltd. (NSE) regarding non receipt of shares after transfer / transmission and the same has been replied on 29<sup>th</sup> October, 2020

\*\* One shareholder had filed 2 separate complaints for same matter through SCORES as well as BSE Limited regarding non receipt of dividend. The Company had registered the Affidavit for change in signature, address and Bank details of the said shareholder and the dividend warrant was re-posted to the registered address and the same has been replied on 2<sup>nd</sup> December, 2020.

Thanking You,

Yours faithfully, For Pidilite Industries Limited

Puneet Bansal Company Secretary

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