

19th April, 2018

The Secretary
BSE Ltd.
Corporate Relationship Dept.,
14th floor, P. J. Tower,
Dalal Street, Fort
Mumbai - 400 001
Stock Code – 500331

The Secretary
National Stock Exchange of India Ltd.
Exchange Plaza, Plot no. C/1, G Block,
Bandra-Kurla Complex,
Bandra (E),
Mumbai - 400 051
Stock Code - PIDILITIND

Dear Sir,

Pursuant to Regulation 13(3) of SEBI (Listing Regulation and Disclosure Requirement) Regulations, 2015 we give below a statement giving details of Investor Complaints as required for the quarter ended 31.03.2018:

Sr. No.	Particulars	No. of Complaints
1	Pending at the beginning of the quarter	NIL
2	Received during the quarter	16
3	Disposed off during the quarter	16*
4	Remaining unresolved at the end of the quarter	0

* Out of 16 complaints,

- i. 1 complaint was received from a shareholder through SCORES regarding issue of duplicate shares which has been resolved by the Company.
- ii. 1 complaint was received from a shareholder through BSE regarding non receipt of physical copy of Annual Report. The Company has sent a physical copy of the Annual Report to the shareholder.

Buyback of shares:

- iii. 1 complaint was received on 23rd February 2018 (prior to date of dispatch of letter of offer) from a shareholder through NSE regarding non-receipt of offer document for buyback of shares. The Registrar to the Buyback i.e. Link Intime India Private Limited had emailed the offer documents to the shareholder's registered email id on 27th February 2018 and once again emailed the said documents on 5th March 2018.
- iv. 1 complaint was received from a shareholder through SCORES regarding buyback of shares as to why shareholder who does not have trading account cannot participate in the buyback of shares. The Registrar to the Buyback i.e. Link Intime India Private Limited explained to the shareholder, the procedure regarding buyback and the matter was resolved.

Pidilite Industries Limited

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CIN:L24100MH1969PLC014336

- v. Balance 12 letters were in nature of asking for information relating to consideration amount, non-receipt of shares, delay in receipt of offer documents. The same were resolved by the Registrar to the Buyback.

Thanking You,

Yours faithfully,

For Pidilite Industries Limited



**Savithri Parekh
Secretary**

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